



On behalf of the 21st Century Equipment, we want to let you know that we are closely monitoring the global coronavirus situation. While most cases to date have occurred in more populated areas, we realize that the rural areas in which we do business will be affected and we also have a role to play in slowing the spread of the disease. Our top priority during this time is the health and well-being of our customers, employees and their families.

We have put together three things we want you to know today:

- 1) **WE ARE OPEN** for business and plan to be open throughout the crisis.
  
- 2) **LET'S KEEP EACH OTHER SAFE.** 21st Century Equipment is following the Centers for Disease Control and Prevention (CDC) [Guidelines](#) to prevent the spread of COVID-19 at all locations and we hope you are too. As the current situation evolves, we may make changes to our current processes. We will communicate these changes to you and apologize for any inconvenience these measures may cause.
  
- 3) **THERE ARE MANY WAYS TO CONTACT US.** Phone, email, text or even leaving a message on our website are good examples of ways to contact us for your parts, service, sales, or precision ag needs. In addition, getting parts may become an issue during this crisis. You may call, email or text to order parts or use [My Dealer Account Access](#).

With MyDealer, you will have the ability to edit your profile, order parts (linking directly to our parts inventory), access John Deere Parts Advisor, edit your fleet history, request quotes, request service, view invoice history, and submit questions related to parts, service or sales, and more. If you need access to your My Dealer Account, just give us a call at 844-421-2822. Please view our MyDealer Parts Ordering video to see how easy using the online MyDealer portal can be ([click here to view video](#)). In addition, if you have any concerns about coming into our store to pick up your parts order, we encourage you to express your needs to us. For example, we can set up a curbside pickup or use a drop-box. Bottom line, contact us with any questions. We are here to help.

At 21st Century Equipment, we know you are going to work tomorrow, so are we. We are open, give us a call for anything you need.